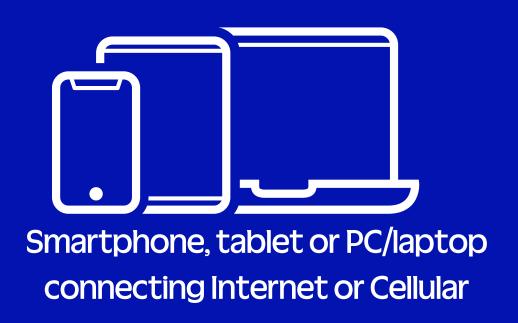


Instructions for declaring online proxy

Step 1: Preparation





Mobile phone number or email registered with the VSD



Personal ID (Citizen identification or Passport) authenticate by eKYC



Speaker or Headphone



Stable Wifi or Cellular Connection

Step 2: Submit Proxy form

The 2024 AGM will start at 13:30 on April 25, 2024. Shareholders can submit Proxy Form from 00:00 on April 15, 2024 and conduct e-voting from 00:00 on April 23, 2024 (Vietnam time) The system is not open. You can: **Submit Proxy Form** Download AGM's materials

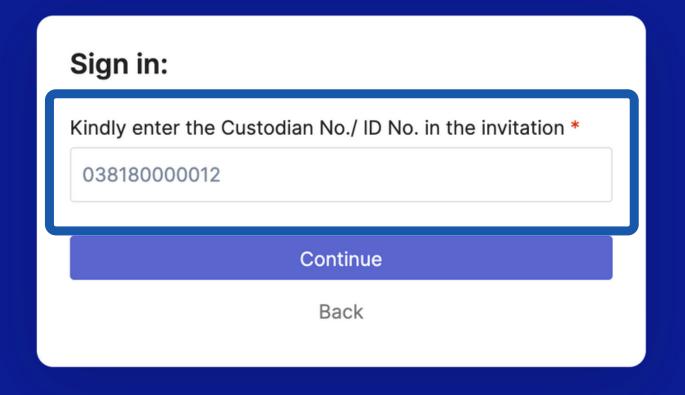


2024 ANNUAL GENERAL MEETING OF SHAREHOLDERS

April 25, 2024

Shareholder access by link https://agm.vinamilk.com.vn and click on "Submit Proxy Form" button

Step 3: Sign in





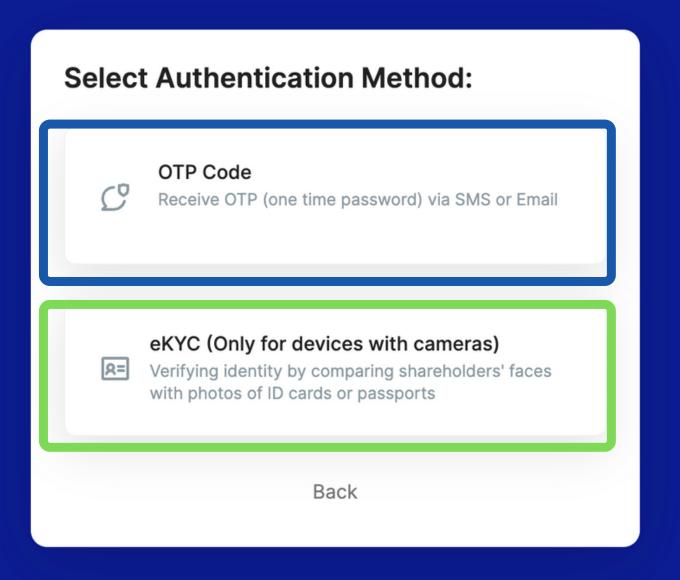
2024 ANNUAL GENERAL MEETING OF SHAREHOLDERS

April 25, 2024

Shareholders fill the custodian code or ID number and click on "Continue" button



Step 3: Select Authentication Method





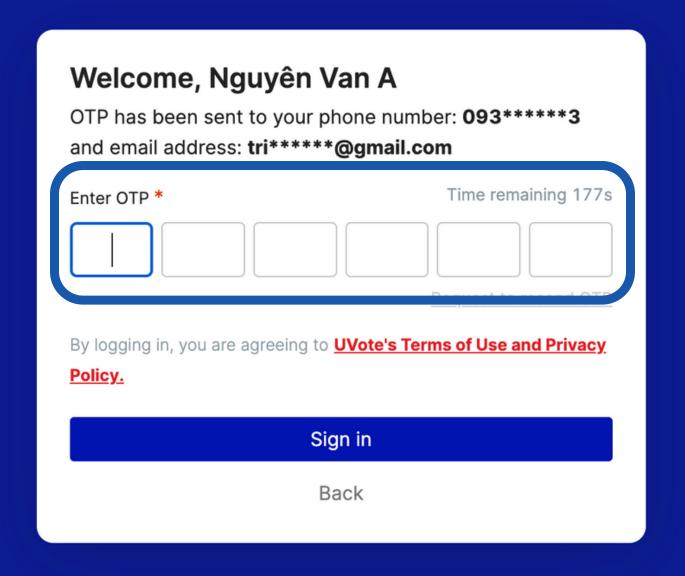
2024 ANNUAL GENERAL MEETING OF SHAREHOLDERS

April 25, 2024

Shareholders choose an option to authenticate: OTP if having mobile telephone number or email registered with VSD. And eKYC if not having mobile phone number or email registered.



Step 3.1: Login by OTP





2024 ANNUAL GENERAL MEETING OF SHAREHOLDERS

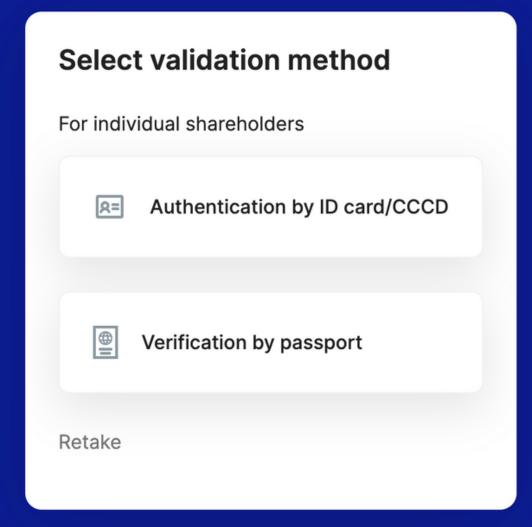
April 25, 2024

If shareholders have cell phone number and email registered with VSD, the system will send OTP to both, and shareholders can then type the OTP received and click on "Sign in" button

Step 3.2: Login by eKYC

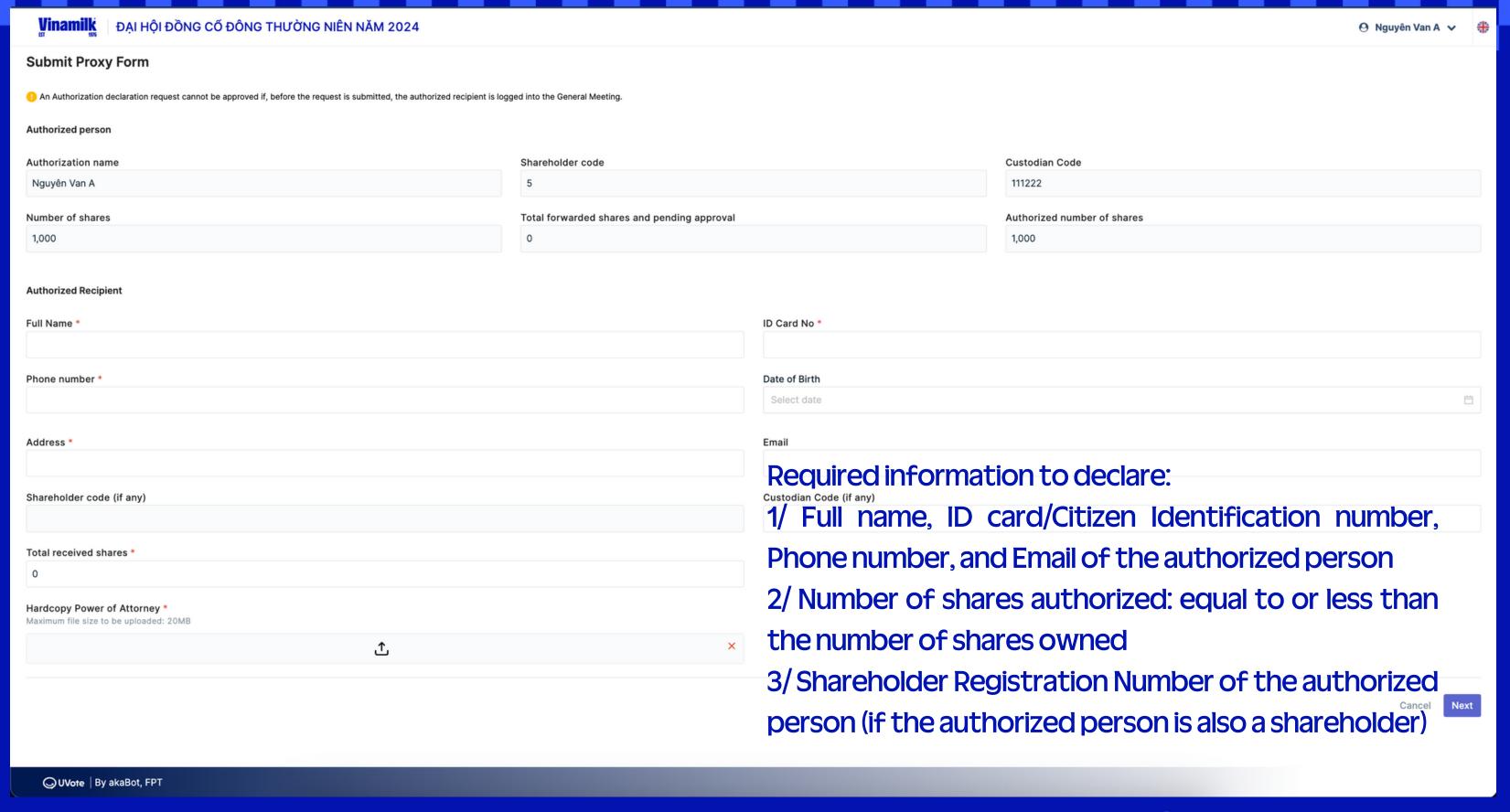
If not having phone number or email registered with VSD, shareholders can use the eKYC authentication method. Shareholders can choose to use either their ID card/Citizen identification card or passport to verify their identify

Verify with eKYC

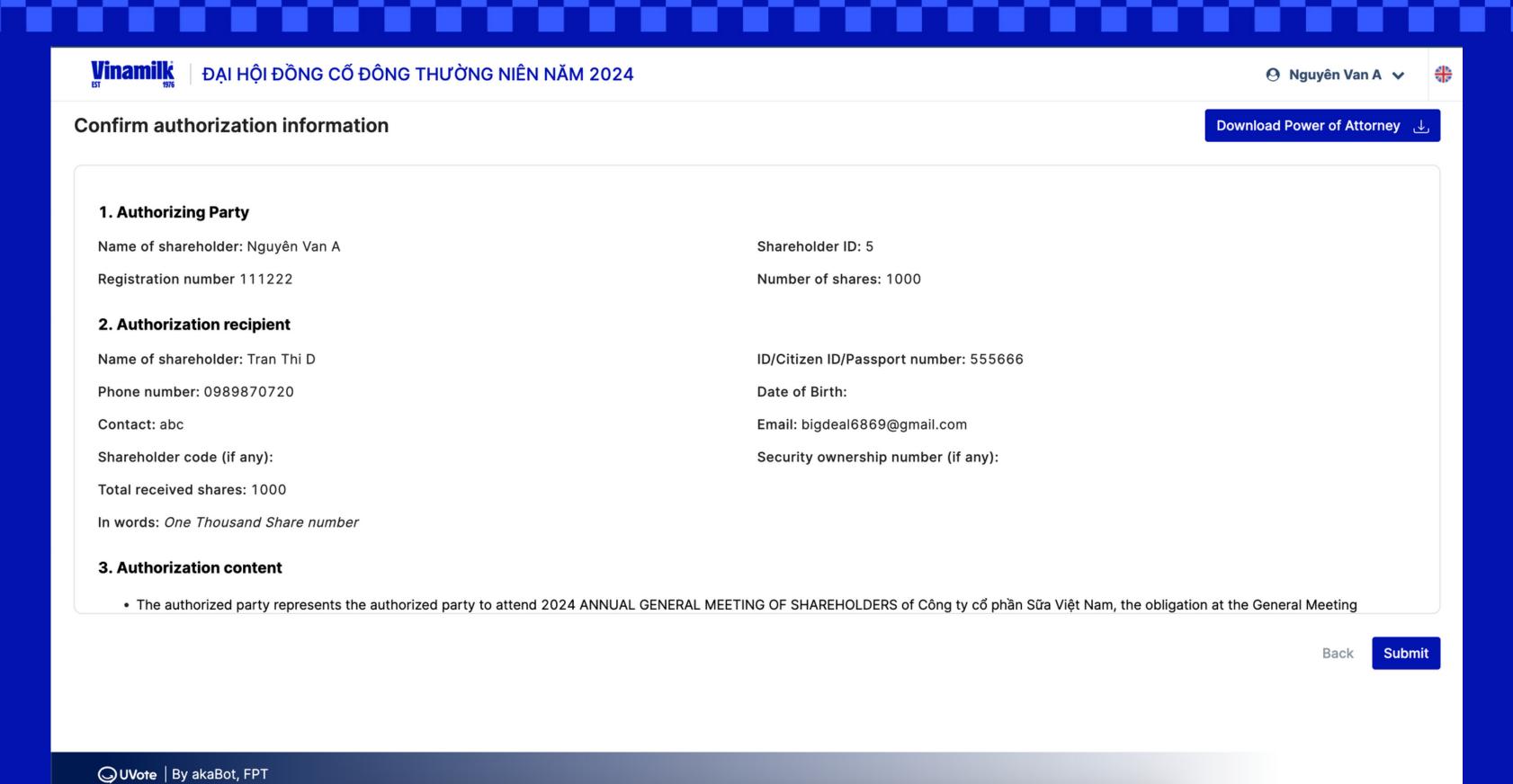


If not holding old ID card, shareholders can use their chipembedded ID card for authentication. In case of using Passport authentication, the passport must contain the same Passport/ID number as registered with VSD

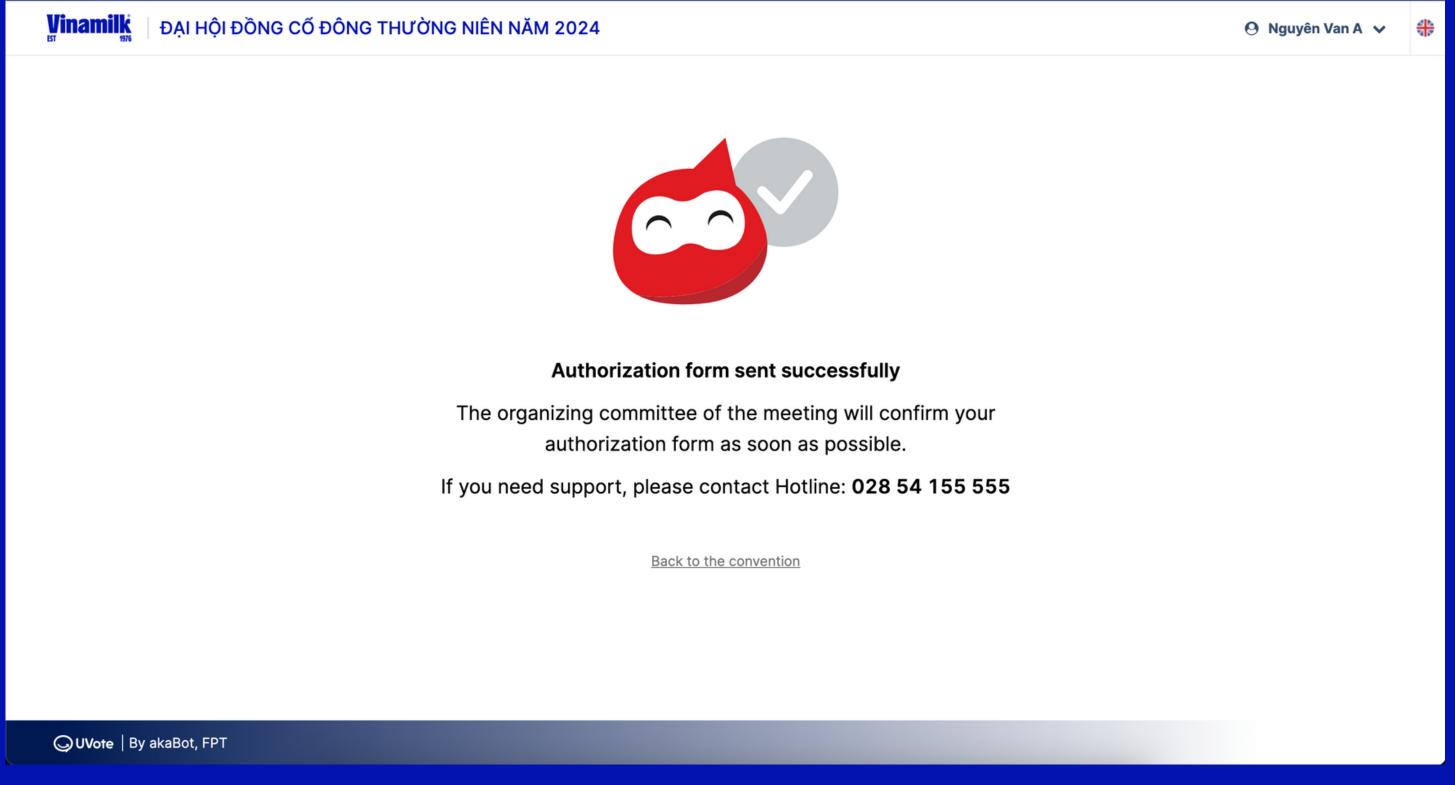




Shareholders declare full information of the authorized person, upload scanned/copied documents including (authorization letter as per template, front/back of ID card/Citizen Identification/Passport of the shareholder and the authorized person"

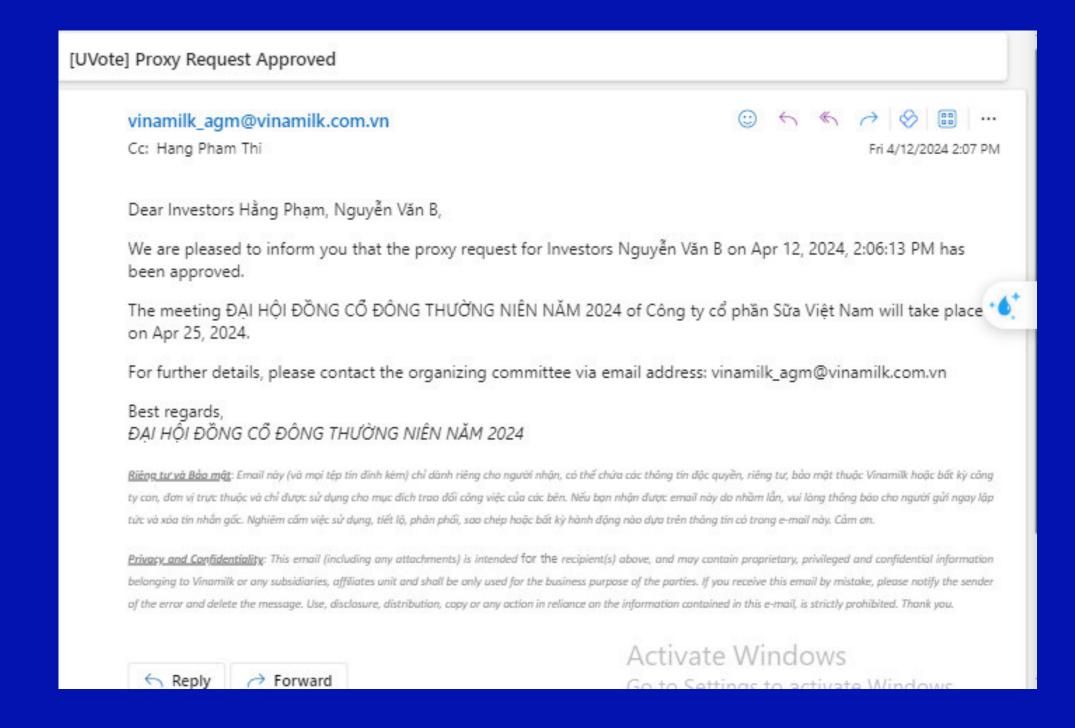


Shareholders should recheck the information on the online authorization declaration form, and if it is correct, the shareholder should press confirm.



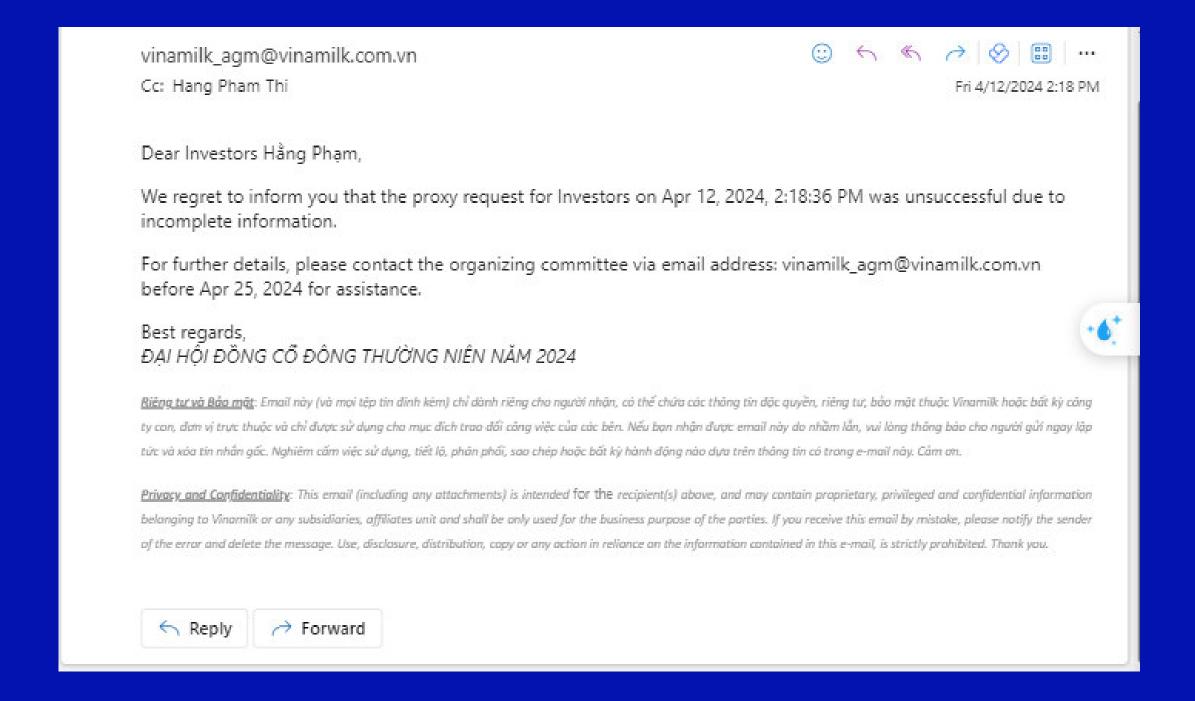
After confirmation, the form will be sent to the approval department. Both the shareholder and the authorized person will receive an email notification about the results





When receiving the email notification that the "authorization request" has been approved, the authorized person can log in with their information to attend the meeting and carry out voting.





When receiving the email notification that the authorization was not successful, the authorized person can contact the organizing committee via email at vinamilk_agm@vinamilk.com.vn for assistance